

# BOOKING A RIDE

To ride GoDurham ACCESS or Durham County ACCESS, you must apply and be approved.

Anyone can book a ride with GoDurham Connect, but trips must start and end in a service zone.



Scan to download the GoDurham ACCESS app.



Set your pickup & drop-off to see ride options: GoDurham ACCESS or microtransit in North/East Durham.



Update your ride with details like number of riders, accessibility needs, and pickup time.

Look for the GoDurham ACCESS icon in the app store!



## Contact GoDurham ACCESS



(919) 560-1551



[godurhamaccess.org](http://godurhamaccess.org)



1911 Fay Street  
Durham, NC 27704



### Hours of Operation:

Monday to Saturday,  
5:30 a.m. to 12:30 a.m.

Sundays and Holidays,  
6:30 a.m. to 9:30 p.m.



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# ABOUT GoDurham ACCESS

GoDurham ACCESS is the City of Durham and Durham County's paratransit service, offering transportation for eligible residents with disabilities or mobility challenges.

We are a vital link to independence, connecting people to essential destinations and community life.

GoDurham ACCESS includes a range of services designed to meet the diverse needs of our community.



## SERVICES

### GoDurham ACCESS

A paratransit curb-to-curb and door-to-door service for City of Durham residents unable to use fixed-route buses due to disability.

### Durham County ACCESS

A transportation service for eligible Durham County residents with mobility challenges.

### Senior Shuttle

A free, weekly grocery store shuttle service for residents of select senior communities in Durham.

### GoDurham Connect

A free, on-demand microtransit service that operates in the North and East Durham zones.

GoDurham ACCESS is fare-free through June 30, 2026!

## ELIGIBILITY & HOW TO APPLY

### GoDurham ACCESS

City of Durham residents with disabilities may qualify.

Learn more and apply  
[godurhamtransit.org/paratransit](https://godurhamtransit.org/paratransit)

### Durham County ACCESS

Durham County residents who are 60+, have a disability, or need rides for work, medical, or essential trips may qualify.

Learn more and apply  
[godurhamtransit.org/durham-county](https://godurhamtransit.org/durham-county)

### Senior Shuttle

The Senior Shuttle is available at select senior living communities.

View participating locations  
[godurhamaccess.org/senior-shuttle](https://godurhamaccess.org/senior-shuttle)

### GoDurham Connect

Anyone can book a ride with GoDurham Connect, but trips must start and end in a service zone.

Learn more and view the service zones  
[godurhamaccess.org/connect](https://godurhamaccess.org/connect)